Wellbeing in Scotland: The National Performance Framework

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Overview

- Brief history of the NPF
- Developing & Improving the NPF
- Reflections
Brief History of the NPF

• SNP come to power in 2007

• Abolition of departmental structures in Scottish Government:
  o discourage silos
  o facilitate effective cross-cutting government

• A partnership approach across central and local government & all public services

• An Outcomes-based approach with a shared Purpose
  o Move away from targets, inputs & outputs to outcomes
The Scottish Government’s Purpose

To focus Government and public services on creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth.
NATIONAL PERFORMANCE FRAMEWORK

THE GOVERNMENT'S PURPOSE
To focus government and public services on creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth

HIGH LEVEL TARGETS RELATING TO THE PURPOSE
Growth   Productivity   Participation   Population   Solidarity   Cohesion   Sustainability

STRATEGIC OBJECTIVES

WEALTHIER & FAIRER
We live in a Scotland that is the most attractive place for doing business in Europe
We realise our full economic potential with more and better employment opportunities for our people
We are better educated, more skilled and more successful, renowned for our research and innovation
Our young people are successful learners, confident individuals, effective contributors and responsible citizens
Our children have the best start in life and are ready to succeed
We live longer, healthier lives
We have tackled the significant inequalities in Scottish society
We have improved the life chances for children, young people and families at risk
We live our lives safe from crime, disorder and danger
We live in well-designed, sustainable places where we are able to access the amenities and services we need
We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others
We value and enjoy our built and natural environment and protect it and enhance it for future generations
We take pride in a strong, fair and inclusive national identity
We reduce the local and global environmental impact of our consumption and production
Our people are able to maintain their independence as they get older and are able to access appropriate support when they need it
Our public services are high quality, continually improving, efficient and responsive to local people’s needs

HIGHER & STRONGER

NATIONAL OUTCOMES

NATIONAL INDICATORS

SMARTER

NATIONAL OUTCOMES

NATIONAL INDICATORS

SAFER & STRONGER

NATIONAL OUTCOMES

NATIONAL INDICATORS

GREENER

NATIONAL OUTCOMES

NATIONAL INDICATORS

HOW ARE WE DOING?
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Aligning the system

The Government’s PURPOSE

National Outcomes & Indicators

Community Planning Partnerships: Single Outcome Agreements
International Recognition

Recommends a "dashboard" of different statistics, which should include the wellbeing of citizens and how the economy is working for them. Scotland Performs is one of the most recent “success stories” in wellbeing measurement.

Prof. Joseph Stiglitz—Commission on the measurement of economic performance & social progress

“We did not expect to find international innovation on our doorstep. But our work has repeatedly found that the Scottish National Performance Framework is an international leader in wellbeing measurement.”

Carnegie UK Trust—Shifting the Dial in Scotland
What next? – Our Ambition

• Valued by Parliament
  Accountability

• Valued by public sector
  Increasing bite and impact

• Valued by Scotland’s people
  Public engagement – what matters?

• Valued internationally
## Meeting the challenges

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Development & Improvement: The Round Table

- Chaired by John Swinney, DFM and Cabinet Secretary for Finance, Constitution and Economy

- Collaborative approach to improvement
  - Cross-Party support in the Scottish Parliament
  - Key civic organisations: Carnegie, Oxfam, nef, Scottish Environment Link, STUC
  - Academics
  - Agreed Work Programme
Round Table Programme

• Parliamentary Engagement
  o Budget Scrutiny
  o Embedding in Legislation – Community Empowerment (Scotland) Bill

• Improving Indicators & Public engagement
  o Review of indicator set underway
  o Public engagement crucial – what matters?

• Presentation & Communications

• Embedding the approach
Parliamentary Engagement

Economy, Energy, and Tourism Committee

Economy

Performance improving

Annual GDP growth in the last quarter was slightly higher in Scotland compared to the UK.

Annual GDP growth in the last quarter was slightly higher in Scotland compared to the small EU countries.

The increase in the number of businesses over the latest year marks a turning point in the previous declining trend experienced since 2008.

There has been a steady annual increase in the total value of Scottish exports since 2006.
Community Empowerment (Scotland) Bill

• Placing the Outcomes approach on a legislative footing
• Engagement and transparency at the heart of this

The aim is to provide that:

Scottish Ministers have a duty to consult on and determine national outcomes, to report on the progress towards achieving these and to undertake reviews of the national outcomes, as appropriate.
Getting the right indicators

Technical assessment

• Available local data
• Data for equality groups
• Practical to collect
• Precise enough to identify change
• Consistent over time/between areas
• Obviate perverse behaviours
• Have sufficient coverage
• From independent sources
• Minimise undue burden

Public acceptability

• Importance to people
• Meaningful to people
• Straightforward to interpret
### Purpose
To focus government and public services on creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth.

### Vision
Our vision is of a justice system that contributes positively to a flourishing Scotland, helping to create an inclusive and respectful society in which all people and communities live in safety and security, individual and collective rights are supported and disputes are resolved fairly and swiftly.

### National Outcomes
- **We live our lives safe from crime, disorder and danger**
- **We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others**
- **Our public services are high quality, continually improving, efficient and responsive to local people’s needs**

### Justice Outcomes
- **We experience low levels of crime**
- **We experience low levels of fear, alarm and distress**
- **We are at a low risk of unintentional harm**
- **Our public services respect the rights and voices of users**
- **Our institutions and processes are fair and accessible**

### Priorities
- Reducing crime, particularly violent and serious organised crime
- Reducing reoffending
- Tackling hate crime and sectarianism
- Enhancing efficiency
- Supporting victims and witnesses
- Widening access to justice and advancing law reform
- Reducing the damaging impacts of drug and alcohol problems
- Preventing offending by young people
- Reducing the harm from fires and other emergencies
- Increasing public confidence and reducing fear of crime
- Strengthening community engagement and resilience
- Transforming civil and administrative justice

### Approach
- Building safer communities
- Getting it right for every child
- Whole system approach
- Making justice work
- Victims and witnesses legislation
- Reducing reoffending

- Road to recovery
- Equally well
- Early years framework
- Achieving our potential
- Reassuring the public
- Police and fire reform
Dashboard Measures

<table>
<thead>
<tr>
<th>Crime victimisation</th>
<th>Perception of local crime</th>
<th>Deaths on Scotland’s roads</th>
<th>Rating of neighbourhood</th>
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<tr>
<td>Recorded crime</td>
<td>Feel safe walking alone after dark</td>
<td>Fire casualties including deaths</td>
<td>Racist hate crime</td>
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<tr>
<td>Recorded offences</td>
<td>Perception of ASB vandalism to property</td>
<td>Drug related deaths</td>
<td>Rely on local friend or relative to help if alone</td>
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<tr>
<td>Confident system brings offender to justice</td>
<td>Confident all have access to system if needed</td>
<td>Civil problems resolved</td>
<td>Confident system provides good standard witness services</td>
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<tr>
<td>Confident system deals with cases efficiently</td>
<td>Confident system isn’t different where you live</td>
<td>Crime clear-up rate</td>
<td>Confident system provides good standard victims services</td>
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<tr>
<td>Reported crime as share of total crime</td>
<td>Drug and alcohol treatment within 3 weeks</td>
<td>Reconviction frequency rate</td>
<td>Confident police listen to concerns of local people</td>
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**Housing Vision:** All people in Scotland live in high-quality sustainable homes that they can afford and that meet their needs.

**Regeneration Vision:** A Scotland where our most disadvantaged communities are supported and where all places are sustainable and promote well-being.

**Housing and Regeneration Outcomes**

- **A well-functioning housing system**
- **High quality, sustainable homes**
- **Homes that meet people’s needs**
- **Sustainable communities**

**Availability and choice**
- Homes people can afford
- Growth of supply

**Efficient use of natural resources**
- Warm
- Safe
- Promote well-being

**Access to a home**
- Able to keep a home
- Independent living supported

**Economically sustainable**
- Physically sustainable
- Socially sustainable
### Vision: A More Active Scotland

Physical activity is about getting people moving. Daily walking, playing in a park, going to a gym, training with a team or aspiring to win a gold medal - it doesn’t really matter how people get active, it just matters that we do.

Being physically active contributes to our personal, community and national wellbeing.

Our vision is of a Scotland where more people are more active, more often.

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### Active Scotland Outcomes

- **We encourage and enable the inactive to be more active**
- **We encourage and enable the active to stay active throughout life**
- **We develop physical confidence and competence from the earliest age**
- **We improve our active infrastructure – people and places**
- **We support wellbeing and resilience in communities through physical activity and sport**
- **We improve opportunities to participate, progress and achieve in sport**

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Equality – Our commitment to equality underpins everything we do
Reflections

- A fundamental shift in approach in Scotland
- Collaboration & breaking down of silos
- Having real impact on policy development & service delivery
- Cannot be complacent—continued improvement
- Strong, visible leadership required
- Longevity via legislation
- Persistence
Thank you for listening

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